

Delegated Credentialing



PAYOR PARTNERSHIP

Kettering Health Physician Partners functions as a central hub for enrolling providers with multiple payors across the board. Since we are accredited by the National Committee for Quality Assurance (NCQA), many of our contracted payors entrust their credentialing process with us through Delegated Credentialing Agreements. In order to perform the payor enrollment process for your practice, we require every participating provider to maintain hospital privileges at one of Kettering Health's medical centers. This is how we collect your credentialing information to keep our contracted payors updated. It also allows us to streamline the credentialing process by cutting enrollment time down from 120 days to 40 on average.

WHY THIS IS IMPORTANT

1. This exemplifies excellence to the patients accessing our services in the community by showing we do everything in our power to protect them by vetting our clinicians with the highest standards of scrutiny.
2. It allows Kettering Health Physician Partners to determine a practitioner's effective date with payors and when they begin seeing patients.
3. Kettering Health Physician Partners represents our providers with claims reprocessing and underpayments.

HOW THIS BENEFITS YOU AND YOUR PATIENTS

It means that credentialing turnaround time goes from 120 days down to less than 40 days. We now can tell the payor the start dates of our practitioners rather than waiting on the payor to inform us. This delegated relationship will result in our providers being reimbursed in a timelier manner and lead to better practitioner and patient satisfaction. Our clinicians will now be able to render care quicker and patients will be able to get the care they need sooner. The result of this should decrease denials and outstanding or held claims.



**Accredited by the National
Committee for Quality Assurance**

NCQA focuses on consumer protection
and customer service improvements

Current Delegated Payors

- Devoted
- Cigna
- Medical Mutual
- CareSource
- MediGold
- Valor Health
- Perennial
- Multiplan

**For more information,
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Toolbox for Success

